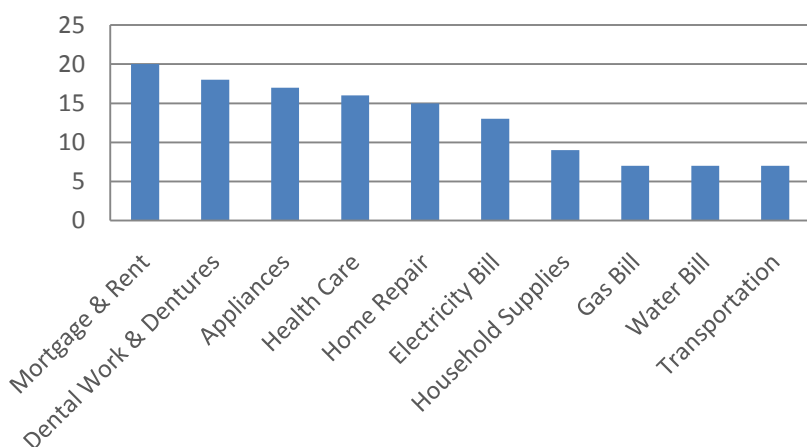


Care for Elders Access Network Report 2009 - 2010



Access Network Utilization		
Total Calls to 2-1-1	452,726	11% of 2-1-1 Calls were Elder Care Calls
Elder Care Calls	49,044	
Elder Care Calls from Caregivers	549	3% of Elder Care Calls were connected to Enhanced I/R
Enhanced Information & Referral	1,471	
Case Management	295	20% of Enhanced I/R Clients were referred to Case Management
Benefits Counseling	7	

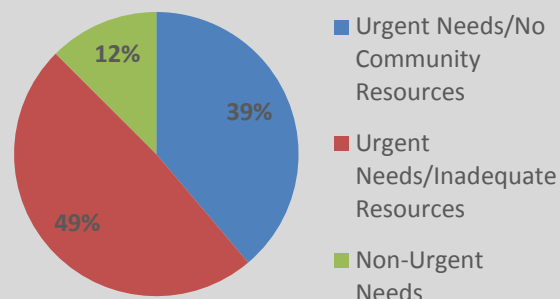
Top 10 Flexible Funding Pool Requests by Service



Flexible Funding Pool

Funded FFP Requests	152
Access Network Clients	115
Existing Agency Clients	37
Unduplicated Clients	100
Amount Funded	\$91,528

Types of FFP Requests Met



CFE Partner Practice Enhancement Utilization

Field Specialist	65%
Flexible Funding Pool	71%
Community Resource Database	55%
Healthy IDEAS	52%
CEAP & Weatherization Applications	74%
Meals on Wheels Applications	44%
Commodity Food Box Applications	68%

Top Field Specialist Activities

1,451 Total Activities

